LOYOLA COLLEGE (AUTONOMOUS) CHENNAI – 600 034



B.Com. DEGREE EXAMINATION - COMPUTER APPLICATIONS

SECOND SEMESTER - APRIL 2025



Date: 23-04-2025	Dept. No.	Max. : 100 Marks
Time: 01:00 PM - 04:00 PM		

SECTION A - K1 & K2 (CO1)				
Q.No	Levels	Answer ALL the Questions (10 x 2 = 20)		
1		Illustrate personnel Management concept.		
2		Define Management		
3	K1	Discuss Outline job production.		
4	111	State the meaning of Laissez-faire.		
5		List any two indicators of growth of an organization.		
6		State the advantages of Decentralization.		
7		Write notes on Esprit de corps.		
8	K2	Define leadership.		
9		Brief the concept Time study		
10		Write short notes on Budget.		
SECTION B – K3 & K4 (CO2)				
		Answer ALL the Questions $(4 \times 10 = 40)$		
11		Explain the stages and Process of Delegation.		
		[OR]		
12	17.0	Discuss the various approaches to the study of leadership		
13	K3	Explain the differences between formal and informal communication.		
	[OR]			
14		Elucidate the important steps in the process of organization.		
15		Mention the various factors involved in using motivational techniques.		
		[OR]		
16	77.4	Distinguish between strategic planning and tactical planning.		
17	K4	How leadership differs from management, Explain.		
		[OR]		
18		Explain the observations of Scientific Management.		
	SECTION C – K5 & K6 (CO3)			
	Ansv	$ (2 \times 20 = 40) $		
19	17.5	Explain the steps involved in the quality control process with advantages and disadvantages.		
	K5	[OR]		
20		Explain the Principle of Equality in Responsibility and Authority in Management.		
21	17.6	Compute the different sources of recruitment? Enumerate the internal and external sources of		
	K6 recruitment.			
22	[OR] Explain the various functions of management. With correct examples			
22		Explain the various functions of management. With correct examples.		
